

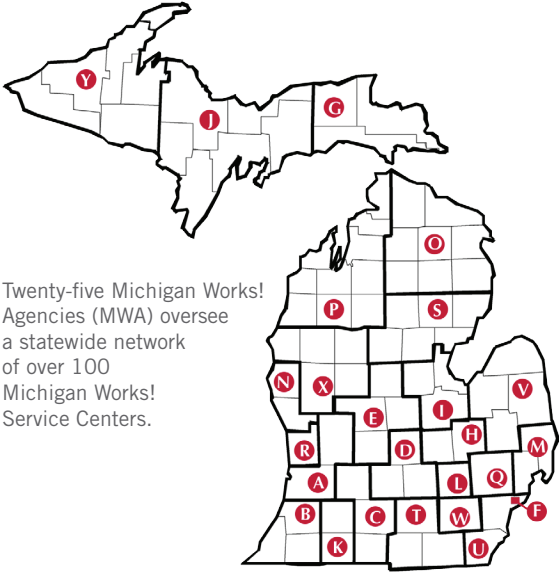
**2011**

**Directory of  
Michigan Works!  
Agencies**



**MICHIGAN**  
**WORKS!**  
ASSOCIATION<sup>®</sup>

# Michigan Works! Agencies



Twenty-five Michigan Works!  
Agencies (MWA) oversee  
a statewide network  
of over 100  
Michigan Works!  
Service Centers.

- A. Area Community Services Employment and Training (ACSET) Council
- B. Michigan Works! Berrien, Cass, Van Buren
- C. Calhoun Intermediate School District
- D. Capital Area Michigan Works!
- E. Central Area Michigan Works! Consortium
- F. Detroit Workforce Development Department, A Michigan Works! Agency
- G. Eastern Upper Peninsula Michigan Works!
- H. Genesee/Shiawassee Michigan Works!, Career Alliance, Inc.
- I. Great Lakes Bay Michigan Works!
- J. Michigan Works! The Job Force Board/Six County Employment Alliance
- K. Kalamazoo-St. Joseph Michigan Works!
- L. Livingston County Michigan Works!
- M. Macomb/St. Clair Workforce Development Board
- N. Muskegon/Oceana Consortium
- O. Northeast Michigan Consortium
- P. Northwest Michigan Council of Governments
- Q. Oakland County Michigan Works! Workforce Development Division
- R. Ottawa County Michigan Works!/Community Action Agency
- S. Michigan Works! Region 7B Employment and Training Consortium
- T. South Central Michigan Works!
- U. Southeast Michigan Community Alliance (SEMCA) Michigan Works!
- V. ThumbWorks!, A Michigan Works! Agency
- W. Washtenaw County Michigan Works!/Employment Training and Community Services Group
- X. Michigan Works! West Central
- Y. Western Upper Peninsula Michigan Works!

# Michigan Works! Agency Contact Information

## Area Community Services Employment and Training (ACSET) Council

EXECUTIVE DIRECTOR: Beverly Drake

ADDRESS:

1550 Leonard NE

Grand Rapids, MI 49505

PHONE: (616) 336-4100

FAX: (616) 336-4118

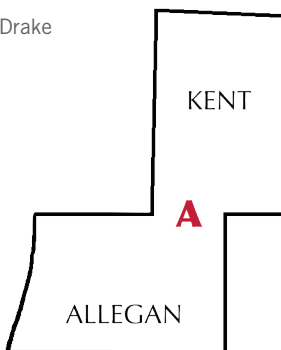
Web: [www.michiganworkska.org](http://www.michiganworkska.org)

E-MAIL: [admin@acset.org](mailto:admin@acset.org)

WDB CHAIR: Earl S. Irwin

CHIEF ELECTED OFFICIAL:

Mayor George Heartwell



## Michigan Works! Berrien, Cass, Van Buren

EXECUTIVE DIRECTOR: Todd Gustafson

ADDRESS:

499 West Main Street

Benton Harbor, MI 49022

PHONE: 1-800-533-5800

(269) 927-1799

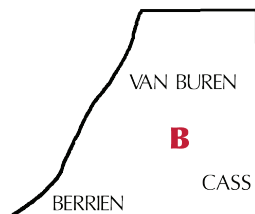
FAX: (269) 927-1399

Web: [www.miworks.org](http://www.miworks.org)

E-MAIL: [mw@miworks.org](mailto:mw@miworks.org)

WDB CHAIR: Jim Kodis

CHIEF ELECTED OFFICIAL: Jeanette Leahey



## Calhoun Intermediate School District

DIRECTOR: Dr. Terance Lunger,  
Superintendent

ADDRESS:

17111 G Drive North

Marshall, MI 49068

PHONE: (269) 789-2423

FAX: (269) 781-8792

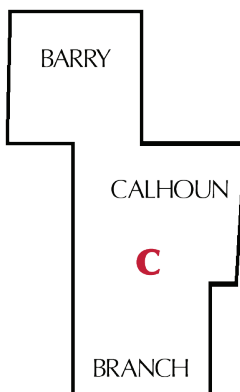
Web: [www.calhounisd.org](http://www.calhounisd.org)

E-MAIL: [brunsm@calhounisd.org](mailto:brunsm@calhounisd.org)

WDB CHAIR: Dr. Lynne Haley

CHIEF ELECTED OFFICIAL:

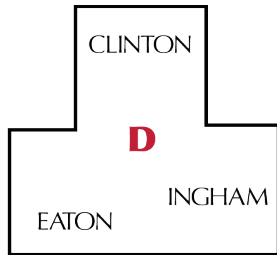
Don Nevins



# Michigan Works! Agency Contact Information

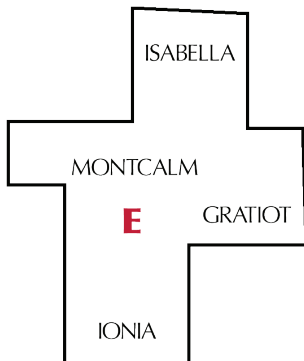
## Capital Area Michigan Works!

DIRECTOR: Douglas Stites,  
Chief Executive Officer  
ADDRESS:  
2110 South Cedar Street  
Lansing, MI 48910  
PHONE: (517) 492-5500  
FAX: (517) 492-5501  
Web: [www.camw.org](http://www.camw.org)  
E-MAIL: [dstites@camw.net](mailto:dstites@camw.net)  
WDB CHAIR: Jane Doty  
CHIEF ELECTED OFFICIAL: Derrick Quinney



## Central Area Michigan Works! Consortium

DIRECTOR:  
John Van Nieuwenhuyzen,  
President  
ADDRESS:  
904 Oak Drive - Turk Lake  
Greenville, MI 48838  
PHONE: (616) 754-9315  
FAX: (616) 754-9310  
Web: [www.camwc.org](http://www.camwc.org)  
E-MAIL: [janl@8cap.org](mailto:janl@8cap.org)  
WDB CHAIR: Tom Batchelder  
CHIEF ELECTED OFFICIAL: Ronald Retzhoff



## Detroit Workforce Development Department, A Michigan Works! Agency

DIRECTOR: Pamela Moore  
ADDRESS:  
707 West Milwaukee Ave., 5th Floor  
Detroit, MI 48202  
PHONE: (313) 876-0674  
FAX: (313) 664-5505  
Web: [www.detroitmi.gov](http://www.detroitmi.gov)  
E-MAIL: [moorepa@detroitmi.gov](mailto:moorepa@detroitmi.gov)  
WDB CHAIR: Tom Goss  
CHIEF ELECTED OFFICIAL:  
Mayor Dave Bing



# Michigan Works! Agency Contact Information

## Eastern Upper Peninsula Michigan Works!

EXECUTIVE DIRECTOR:

Gwen Worley

ADDRESS:

1118 East Easterday Avenue  
Sault Ste. Marie, MI 49783

PHONE: (906) 635-1752

FAX: (906) 635-0115

Web: [www.michworks-upnorth.org](http://www.michworks-upnorth.org)

E-MAIL: [miworks@eupworks.org](mailto:miworks@eupworks.org)

WDB CHAIR: David Goudreau

CHIEF ELECTED OFFICIAL: Don McLean



## Genesee/Shiawassee Michigan Works! Career Alliance, Inc.

DIRECTOR: Alicia Booker,  
President/Chief Executive Officer

ADDRESS:

711 North Saginaw Street,  
Suite 300

Flint, MI 48503

PHONE: (810) 233-5974

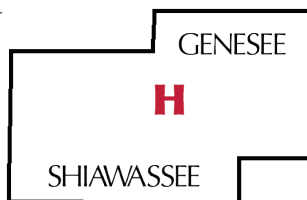
FAX: (810) 233-8652

Web: [www.careeralliance.org](http://www.careeralliance.org)

E-MAIL: [tsnelgrove@careeralliance.org](mailto:tsnelgrove@careeralliance.org)

WDB CHAIR: Kevin Keane

CHIEF ELECTED OFFICIAL: Jamie Curtis



## Great Lakes Bay Michigan Works!

DIRECTOR: Ed Oberski,  
Chief Executive Officer

ADDRESS:

1600 North Michigan Ave., Ste. 400  
Saginaw, MI 48602

PHONE: (989) 754-1144

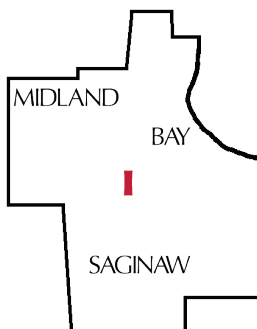
FAX: (989) 754-1439

Web: [www.michiganworks.com](http://www.michiganworks.com)

E-MAIL: [smb@michiganworks.com](mailto:smb@michiganworks.com)

WDB CHAIR: Terry King

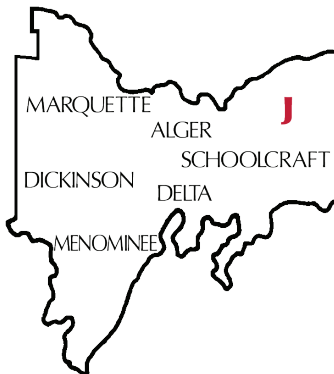
CHIEF ELECTED OFFICIAL: Eddie Foxx



# Michigan Works! Agency Contact Information

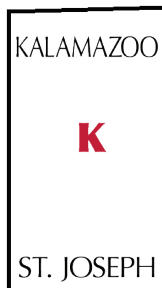
## Michigan Works! The Job Force Board/ Six County Employment Alliance

DIRECTOR: Orrin Bailey,  
Chief Executive Officer  
ADDRESS:  
2950 College Avenue  
Esanaba, MI 49829  
PHONE: (906) 789-0558  
FAX: (906) 789-9952  
Web: [www.jobforce.org](http://www.jobforce.org)  
E-MAIL: [mwjob@jobforce.org](mailto:mwjob@jobforce.org)  
WDB CHAIR: Willard Carne  
CHIEF ELECTED OFFICIAL: Paul Arsenault



## Kalamazoo-St. Joseph Michigan Works!

DIRECTOR: Robert Straits  
ADDRESS:  
222 South Westnedge Avenue  
Kalamazoo, MI 49007  
PHONE: (269) 349-1533  
FAX: (269) 349-5505  
Web: [www.upjohn.org/miworks](http://www.upjohn.org/miworks)  
[www.michiganworks14.org](http://www.michiganworks14.org)  
E-MAIL: [miworks@upjohn.org](mailto:miworks@upjohn.org)  
WDB CHAIR: Dennis J. Berkebile  
CHIEF ELECTED OFFICIAL: Deborah J. Buchholtz



## Livingston County Michigan Works!

DIRECTOR: William S. Sleight  
ADDRESS:  
1240 Packard Drive  
Howell, MI 48843  
PHONE: (517) 546-7450  
FAX: (517) 546-2353  
Web: [www.lcmw.org](http://www.lcmw.org)  
E-MAIL: [wsleight@co.livingston.mi.us](mailto:wsleight@co.livingston.mi.us)  
WDB CHAIR: Rick Currie  
CHIEF ELECTED OFFICIAL: Maggie Jones



# Michigan Works! Agency Contact Information

## Macomb/St. Clair Workforce Development Board

EXECUTIVE DIRECTOR: John Bierbusse

ADDRESS:

VerKuijen Building

21885 Dunham Road, Suite 11

Clinton Township, MI 48036

PHONE: (586) 469-5220

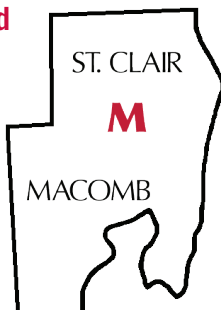
FAX: (586) 469-7488

Web: [www.macomb-stclairworks.org](http://www.macomb-stclairworks.org)

E-MAIL: [jwurmlinger@macomb-stclairworks.org](mailto:jwurmlinger@macomb-stclairworks.org)

WDB CHAIR: Frank D. Blowers

CHIEF ELECTED OFFICIAL: Mark Hackel



## Muskegon/Oceana Consortium

DIRECTOR: Deborah Groeneveld

ADDRESS:

1611 Oak Avenue

Muskegon, MI 49442

PHONE: (231) 724-6381

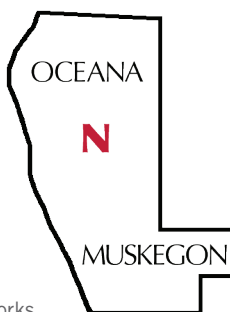
FAX: (231) 724-6687

Web: [www.co.muskegon.mi.us/michiganworks](http://www.co.muskegon.mi.us/michiganworks)

E-MAIL: [michworks@co.muskegon.mi.us](mailto:michworks@co.muskegon.mi.us)

WDB CHAIR: William Lowry

CHIEF ELECTED OFFICIAL: Kenneth Mahoney



## Northeast Michigan Consortium

DIRECTOR: Kurt Ries

ADDRESS:

20709 State Street

P.O. Box 711

Onaway, MI 49765

PHONE: (989) 733-8548

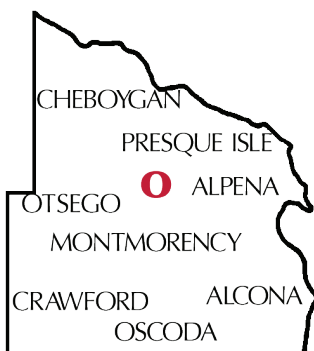
FAX: (989) 733-8069

Web: [www.nemcworks.org](http://www.nemcworks.org)

E-MAIL: [general@nemcworks.org](mailto:general@nemcworks.org)

WDB CHAIR: Ron Neuman

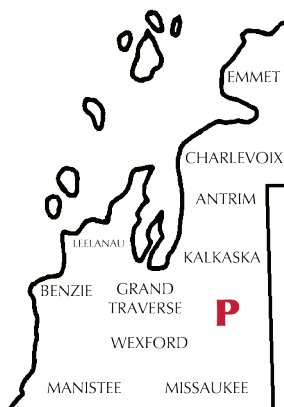
CHIEF ELECTED OFFICIAL: John Wallace



# Michigan Works! Agency Contact Information

## Northwest Michigan Council of Governments

DIRECTOR: Elaine Wood,  
Chief Executive Officer  
ADDRESS:  
600 East Front Street, Ste. 104  
P.O. Box 506  
Traverse City, MI 49685  
PHONE: (231) 929-5000  
FAX: (231) 929-5012  
Web: [www.nwm.org](http://www.nwm.org)  
E-MAIL: [nwm@nwm.cog.mi.us](mailto:nmw@nwm.cog.mi.us)  
WDB CHAIR: David Adams  
CHIEF ELECTED OFFICIAL: Larry Inman



## Oakland County Michigan Works! Workforce Development Division

DIRECTOR: John Almstadt  
ADDRESS:  
2100 Pontiac Lake Road, Dept. #437  
Waterford, MI 48328  
PHONE: (248) 858-5520  
FAX: (248) 452-2260  
Web: [www.oakgov.com](http://www.oakgov.com)  
E-MAIL: [laked@oakgov.com](mailto:laked@oakgov.com)  
WDB CHAIR: Peter Rosenkrands  
CHIEF ELECTED OFFICIAL: L. Brooks Patterson



## Ottawa County Michigan Works!

EXECUTIVE DIRECTOR: William Raymond  
ADDRESS:  
115 Clover St, Ste. 200  
Holland, MI 49423  
PHONE: (616) 494-3400  
FAX: (616) 494-3434  
Web: [www.miottawa.org/michiganworks](http://www.miottawa.org/michiganworks)  
E-MAIL: [braymond@ocmwa.org](mailto:braymond@ocmwa.org)  
WDB CHAIR: Sara Hambley  
CHIEF ELECTED OFFICIAL: Phil Kuyers



# Michigan Works! Agency Contact Information

## Michigan Works! Region 7B Employment and Training Consortium

EXECUTIVE DIRECTOR:

Mark Berdan

ADDRESS:

402 North First Street

Harrison, MI 48625

PHONE:

(989) 539-2173

FAX: (989) 539-0127

Web: [www.michworks4u.org](http://www.michworks4u.org)

E-MAIL: [reg7b@michworks4u.org](mailto:reg7b@michworks4u.org)

WDB CHAIR: Jay Jacobs

CHIEF ELECTED OFFICIAL: Pete Hennard



## South Central Michigan Works!

DIRECTOR: Christine Quinn,  
President

ADDRESS:

310 West Bacon Street

Hillsdale, MI 49242

PHONE: (517) 437-0990 ext.108

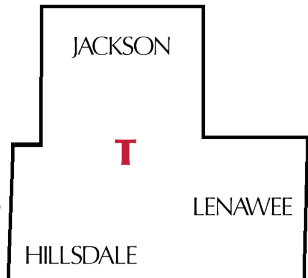
FAX: (517) 439-4388

Web: [www.scmw.org](http://www.scmw.org)

E-MAIL: [cquinn@scmw.org](mailto:cquinn@scmw.org)

WDB CHAIR: Lynn Matzen

CHIEF ELECTED OFFICIAL: James Videto



## Southeast Michigan Community Alliance (SEMCA) Michigan Works!

DIRECTOR: Gregory Pitoniak,  
Chief Executive Officer

ADDRESS:

25363 Eureka Road

Taylor, MI 48180

PHONE: (734) 229-3500

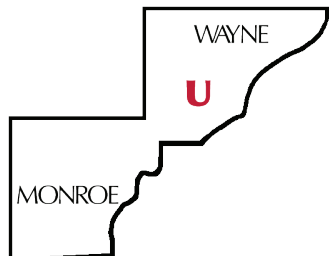
FAX: (734) 229-3501

Web: [www.semca.org](http://www.semca.org)

E-MAIL: [semca@semca.org](mailto:semca@semca.org)

WDB CHAIR: Charlotte (Charlie) Mahoney

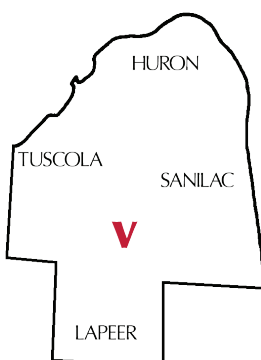
CHIEF ELECTED OFFICIAL: Mayor Abdul (Al) Haidous



## Michigan Works! Agency Contact Information

### ThumbWorks!, A Michigan Works! Agency

DIRECTOR: Dr. Marvin N. Pichla  
ADDRESS:  
3270 Wilson Street  
Marlette, MI 48453  
PHONE: (989) 635-3561  
FAX: (989) 635-2230  
Web: [www.thumbworks.org](http://www.thumbworks.org)  
E-MAIL: [centraladm@thumbworks.org](mailto:centraladm@thumbworks.org)  
WDB CHAIR: John Shetler  
CHIEF ELECTED OFFICIAL: Cheryl Clark



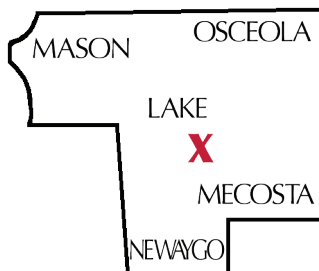
### Washtenaw County Michigan Works!/ Employment Training and Community Services Group

INTERIM DIRECTOR:  
Patricia Denig  
ADDRESS:  
301 West Michigan Avenue  
Suite 400  
Ypsilanti, MI 48197  
PHONE: (734) 544-3053  
FAX: (734) 544-6701  
Web: [www.etcsewashtenaw.org](http://www.etcsewashtenaw.org)  
E-MAIL: [etcsgroup@ewashtenaw.org](mailto:etcsgroup@ewashtenaw.org)  
WDB CHAIR: Cindy Harrison  
CHIEF ELECTED OFFICIAL: Conan Smith



### Michigan Works! West Central

EXECUTIVE DIRECTOR:  
Paul J. Griffith  
ADDRESS:  
14330 Northland Dr  
Big Rapids, MI 49307  
PHONE: (231) 796-4891  
FAX: (231) 796-8316  
Web: [www.michworkswc.org](http://www.michworkswc.org)  
E-MAIL: [pgriffith@michworkswc.org](mailto:pgriffith@michworkswc.org)  
WDB CHAIR: Sheri Thompson  
CHIEF ELECTED OFFICIAL: Larry Emig



# Michigan Works! Agency Contact Information

## Western Upper Peninsula Michigan Works!

DIRECTOR: Keith Johnson

ADDRESS:

100 West Cloverland Drive  
Ironwood, MI 49938

PHONE: (906) 932-4059

FAX: (906) 932-3992

Web: [www.westupmwa.org](http://www.westupmwa.org)

E-MAIL: [westup@westupmi.org](mailto:westup@westupmi.org)

WDB CHAIR: Phil Kolehmainen

CHIEF ELECTED OFFICIAL: Wayne Wales



## Michigan Works! Association

Luann Dunsford  
Chief Executive Officer

Karen Anderson  
Chief Operating Officer

Anisa Mazuca  
Executive Coordinator

Lynn Bajorek  
Workforce Development  
Specialist

Dawn Hatcher  
Controller

Lori Dalton  
Professional Development  
Coordinator

Malorie Kersten  
Chief Communications Officer

Erin Cunningham  
Marketing Coordinator

Alaina Sudall  
Logistics Coordinator

Georgia Old  
Administrative Assistant



The Directory of Michigan Works! Agencies is published annually by the Michigan Works! Association.

Michigan Works! Association  
2500 Kerry Street, Suite 210  
Lansing, MI 48912-3657  
Phone: (517) 371-1100  
Fax: (517) 371-1140

Web site: [www.michiganworks.org](http://www.michiganworks.org)  
E-mail: [info@michiganworks.org](mailto:info@michiganworks.org)  
Toll Free: (800) 285-WORK (9675)  
MI RELAY CENTER: (800) 649-3777

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Auxiliary aids and services are available upon request to individuals with disabilities.  
Equal Opportunity Employer/Trainer.

# The Michigan Works! System

The Michigan Works! System is the first unified workforce development system in the country and an instrumental partner for developing Michigan's economic future.

Twenty-five Michigan Works! Agencies comprise the Michigan Works! System. Each Agency is a multi-faceted organization that focuses on innovative, proactive solutions to meet the demands of a rapidly changing economy.

Michigan Works! Agencies oversee workforce development services in their local area and correspond locally to workforce development boards (WDB). Each WDB, in partnership with Local Elected Officials (LEO), is responsible for the development and oversight of workforce development programs in their local area.

WDB members represent the private sector as well as education, economic development and other sectors and influence workforce development in their community.

Services offered through Michigan Works! are designed to prepare job seekers for employment and provide skilled applicants to employers. Customers can access services at no cost through local Michigan Works! Service Centers.

With a statewide network of more than one-hundred Michigan Works! Service Centers, this demand-driven, locally-responsive System serves over three million customers each year.

For more information on the Michigan Works! System or to locate a Michigan Works! Service Center, visit [www.michiganworks.org](http://www.michiganworks.org), or call the statewide toll-free number **1-800-285-WORK (9675)** to be automatically routed to the nearest Michigan Works! Service Center.

# Michigan Works! Services

Michigan Works! Service Centers provide access to a full range of employment-related services to help business partners find skilled workers, and job seekers find satisfying careers.

In addition to the services listed below, other partners and community resources are collocated in Michigan Works! Service Centers to better serve customers:

**Michigan Talent Bank** - an easily accessible web-based labor exchange for business partners and job seekers

**Adult Programs** - classroom and on-the-job training, remedial education, job search assistance and other supportive services

**Youth Programs** - the same services offered in adult programs, as well as alternative high school services, school-to-career transition, pre-employment and essential workplace skills training and other supportive services

**Training Programs and Readjustment Services for Dislocated Workers** - skills training and readjustment services for individuals facing an employment termination or layoff as a result of any permanent closure or substantial layoff at a plant, facility, or enterprise

**Trade Programs** - training for individuals displaced due to foreign trade

Welfare programs, including the Jobs, Education, and Training (JET) program, provide job search assistance and training and are supported by Temporary Assistance to Needy Families (TANF) funding.

# Michigan Works! Association

## Mission Statement

The mission of the Michigan Works! Association is to provide leadership and services, and promote quality and excellence for the advancement of Michigan's Workforce Development System and its customers and professionals.

Michigan Works! Association was established in 1987 to foster high-quality employment and training programs, serving business partners and job seekers, by providing support activities and a forum for information exchange for Michigan's Workforce Development System.

The Association's members are Workforce Development Board chairs, Local Elected Officials, and Michigan Works! Agencies. Michigan Works! Association also offers associate membership to organizations with a vested interest in workforce development. Our members represent every area vital to Michigan's future, including workforce and economic development, education, business and state/local organizations.

Michigan Works! Association delivers timely, innovative levels of quality service for Michigan's Workforce Development System.

Through the Association's three-pronged approach to organizational development, members are able to:

- ▶ access professional development opportunities to ensure high-quality programs and service delivery to all customers;
- ▶ receive logistical support as a way to network and share best practices; and
- ▶ partake in education and promotion of the Michigan Works! System to coordinate efforts on statewide projects, and keep legislators and other audiences informed on workforce development issues.

For more information about the Michigan Works! Association, visit [www.michiganworks.org](http://www.michiganworks.org).

# Michigan Works! Association Board of Directors

## **Chairperson**

Charlotte (Charlie) Mahoney  
Southeast Michigan Community Alliance (SEMCA)  
Michigan Works!  
Workforce Development Board Chair

## **First Vice President**

Willard Carne  
Michigan Works! The Job Force Board/Six County  
Employment Alliance  
Workforce Development Board Chair

## **Second Vice President**

Larry Martin  
Capital Area Michigan Works!  
Local Elected Official

## **Secretary**

Christine Quinn  
President, South Central Michigan Works!

## **Treasurer**

Todd Gustafson  
Executive Director, Michigan Works! Berrien, Cass, Van Buren

## **Member-At-Large**

Robert Straits  
Director, Kalamazoo-St. Joseph Michigan Works!

## **Designated Members**

Cheryl Clark  
ThumbWorks!, A Michigan Works! Agency  
Local Elected Official

Dr. Lynne Haley  
Calhoun Intermediate School District  
Workforce Development Board Chair

Laura Hamilton  
Great Lakes Bay Michigan Works!  
Workforce Development Board Chair

James Mantey  
Livingston County Michigan Works!  
Local Elected Official

Sheri Thompson  
Michigan Works! West Central  
Workforce Development Board Chair

## ***Emeritus Chairperson***

*William Stanek, Workforce Development Board Chair  
Michigan Works! West Central*



2500 Kerry Street, Suite 210  
Lansing, MI 48912-3657

Phone: (517) 371-1100  
Fax: (517) 371-1140

[www.michiganworks.org](http://www.michiganworks.org)  
(800) 285-WORK (9675)